

Handling of Personal Information (For Inquiries)

[Name of the Business Operator]

Cloud Doctor Co., Ltd.

[Personal Information Protection Manager]

General Affairs Department Manager (for contact details, see “[Contact Desk for Complaints and Inquiries about Personal Information]” below)

[Purpose of Use of Personal Information]

The personal information you enter and we obtain will be used to respond to your inquiry. If you request it, we will also use it to send materials and other information.

[Provision of Personal Information to Third Parties]

We will not provide the personal information we obtain to any third party, except where we have your consent or where required by laws and regulations.

[Outsourcing of Personal Information Handling]

We may outsource all or part of the handling of the personal information we obtain. For any outsourcing provider, we will ensure appropriate management, such as concluding contracts regarding the handling of personal information.

[Requests for Disclosure, etc. of Retained Personal Data or Third-Party Provision Records]

We accept requests concerning retained personal data, including notification of purpose of use, disclosure, correction/addition/deletion of content, suspension of use/erasure, suspension of provision to third parties, and disclosure of third-party provision records (collectively, “Requests for Disclosure, etc.”). For details of the procedures, please contact the contact desk for complaints and inquiries about personal information. Please note that we may not be able to comply with Requests for Disclosure, etc. in cases provided for by laws and regulations.

[Notes When Entering Personal Information]

If you do not enter the required fields, we may not be able to accept your inquiry. Optional fields may be left blank without issue.

[Acquisition of Personal Information by Methods Not Easily Recognizable by the Individual]

We use technologies such as cookies and information-gathering modules (collectively, “Cookies, etc.”) to obtain users’ access information, browsing information, and other related data in connection with this Service. For details of the Cookies, etc. used in this Service, please refer to our Cookie Policy separately established by us.

[Security Control Measures for Personal Information]

For the personal information we obtain, we will take necessary and appropriate measures to prevent and correct leakage, loss, or damage, and to otherwise ensure the secure management of personal information. This website uses encryption measures via TLS/SSL.

[Contact Desk for Complaints and Inquiries about Personal Information]

Customer Support Desk, Cloud Doctor Co., Ltd.

Mail: support@cloud-dr.jp